

# **Georgia Gems** A Publication of the Georgia Jewelers Association

Georgia Jewelers Association, 5815 Fairwood Walk, Acworth GA, 30101 Phone: 770-424-7567 Fax: 770-424-9438

Dear Georgia Jewelers,

I hope this newsletter finds you and yours enjoying a wonderful holiday season with much improved sales and good cheer. I have spoken to a number of you out there and the news is upbeat. Shoppers seem to be starting earlier this year, and everyone is expecting much better sales this December compared to December 2009.



Precious metal purchases continue to boost the bottom line of many businesses. You would have thought they would have sold it all by now, but thankfully it keeps coming.

I encourage each of you to renew your membership for the coming year and get more involved with Georgia Jewelers. The knowledge we share and the support we give one another makes us all better jewelers and business owners.

Be sure to mark your 2011 calendars for Spring Break at Lakepoint State Park Resort in Eufaula, Alabama, March 25-27. I look forward to seeing many of you there.

In closing, wishing you a strong finish to 2010 and an even better 2011.

John W. Reed, J W R Jewelers, Athens GJA President

Blessing to all for the holiday season, good selling and warm wishes for a wonderful New Year from the GJA staff.

#### Mark Your Calendar



## 2011 AJA & GJA Convention

#### March 25-27

Lakepoint State Park Resort

Eufaula, AL

To preview the sight visit www.alaparks.com and click on Lakepoint under find a park



#### Welcome New Members

Welcome to our newest associate member

Fred Morgan, Manalapan, NJ. Fred is owner of **Alisa Designs** and advertised in the GJA yearbook and directory for the first time this fall. Welcome Fred.

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3 <sup>rd</sup> quarter	August	15
4 <sup>th</sup> Quarter	November	15

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Change of address should be sent to the GJA headquarters location above. Georgia Gems, in its sole discretion, reserves the right to run ad material on hand if material not received by copy deadline date.

This publication is produced by the executive director and the board of the Georgia Jewelers Association. Design and layout by Michael Berg.



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How's Business so far this year? Better than 200<sup>9</sup>? Worse...? If you're feeling the pressure, you're not alone, and with the current shape of the economy, it's no surprise that it's such a struggle to make a buck. Charles Frey & Company, Inc. specializes in customized sales for fine jewelers just like you. What separates us from our competitors? That's simple, we let go of the

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### Be sure to mark your calendar March 25-27, 2011 (Friday-Sunday)





#### GJA 2011 Annual Convention

Eufaula, AL

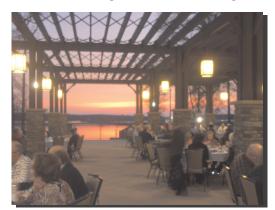


#### Georgia Jewelers Association And Alabama Jewelers Association



will join for the third time for their annual convention

In 2011 the members of GJA will visit our friends in Alabama at Lake Eufaula 's Lakepoint State Park Resort. The lake lies on the border of Alabama and Georgia and the resort has just undergone a \$12 million dollar update. The lake is well known to fisherman all over the southeast and has an on-site marina with boat rentals. Golf, fishing, hiking trails, and playgrounds for the little ones make Lakepoint a great spot to bring your children and grand children to.



If you have not been to a convention lately this will be an excellent year to join us with lots of options for your staff and family at very reasonable prices. Be sure to mark your calendar.

For room rates and reservations call Judy at the GJA office at 770-424-7567



# GJA Membership Annual Dues Invoice

was mailed to your store November 18<sup>th</sup>.

### We appreciate your continued membership!

Don't miss out on the renewing member incentive:

# Remit today and take \$10 off your 2011 dues!!!!

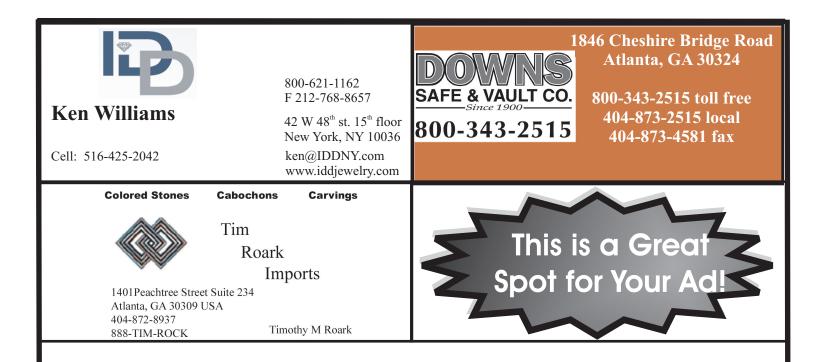
Mail your check to GJA by **December 18** and Take \$10 off the invoice!

### "and we all know ten bucks is ten bucks"

Don't delay, join today

Thank you to these members who have already mailed in their checks:

Atkins Jewelry, Cantrell Jewelers, Cumberland Diamond Exchange, Diamond Exchange (Columbus), Fancy That Fine Jewelry, Ford, Gittings and Kane, Gem Jewelry, JWR Jewelers, North Georgia Diamond, Scott's Jewelry, The Goldsmith Jewelers, The Mobley Co.



#### Keep your store safe this holiday season

The holidays bring special challenges to retail jewelry stores. More customers, more sales, longer hours, temporary staff, more inventory... and a greater risk for sneak thefts, grab and runs, and robberies. To help your store and staff stay safe this season, Jewelers Mutual Insurance Company has developed this checklist of critical insurance and security tips:

- Check with your insurance agent to make sure you have **sufficient insurance limits** for your increased inventory during the busy selling season.
- Assure that sales associates know the **code word or phrase** that warns of a suspicious situation. Practice your "suspicious situation" procedure, which should include a salesperson visibly leaving the store with a cell phone and watching from outside the store.
- Remind employees about what to do in the unlikely event there is a **robbery**. Here are the main points: Do not panic. Follow the robber's orders. Do not resist.
- Review **opening and closing procedures**. At least two employees should open and close a jewelry business one to unlock/lock the front door and the other to observe from a safe distance. The observer should have a cell phone and be prepared to call the police. Never allow anyone into your store before opening or after closing time.
- Instruct sales staff to **fill empty slots** in a display tray with merchandise or markers.
- Be particularly attentive when customers enter your store **carrying coats or bags**. These can be hiding places for stolen items. In some stores, the sales associates immediately offer to take the coats and bags and put them in a safe place while the customer shops.

Encourage all sales associates to take the **online training course**, *Selling with Security*. Free to Jewelers Mutual policyholders, the course teaches three key concepts that help retail jewelers sell with security and reduce theft. Access the course online at JMUniversity.com.

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It's no jest. Judy Carter has long been your femme phenom for insuring your finest jewels. But a gentleman has now joined the court. Lords and ladies, there is no gent better suited to insure your baubles, beads, and jewelry fit for a queen. Steve Dabbs is our newest, noble protector of your fine jewels and giftware. In the jewelry insurance realm, Judy Carter & Associates rules the kingdom.

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#### **Member News**

Ken Williams has joined the sales team at diamond jewelry supplier **IDD**. Ken has been a traveling sales rep for 18 years. Ken is an associate member of GJA and advertises in this newsletter. Good luck Ken.

Howard Kelrick, GJA associate member recently sent in this thought to the GJA office:

Our business at **Finger Mate** has been pretty brisk lately, and that seems to be running contrary to the national trend. So I



5815 Fairwood Walk Acworth, GA 30101 asked some of our dealers what's behind the pick up in their Finger Mate business, and here's what they are saying....With the high price of gold, customers just aren't looking at new rings these days. So, they are looking to make their old rings fit properly, and for a lot less money than a new ring, the customer can get that "new ring feel" by putting a Finger Mate shank on their existing rings.

Have a great holiday! Howard Kelrick, President, **Finger Mate, Inc**.

